

**Agenda item GB 11  
Attachment 5**

**COVER SHEET : Governing Body Meeting 5<sup>th</sup> February 2019**

<b>Title of paper</b>	<b>NHS Constitution &amp; Performance Standards</b>
Date	27 <sup>th</sup> January 2019
Exec Lead	Robert Morgan, CFO

Purpose	To Approve	
	To Consider	
	To Note	X

**Summary of purpose and scope of report**

The report sets out the CCG performance for the period ending November 2018 with early CCG specific figures for December included where available. Overall the CCG has achieved one of the three major targets in December (Diagnostic wait times) but has failed the 4 hour A&E target and the RTT target.

The CCG just failed the RTT target in December (91.15%), with 391 patients waiting over 18 weeks. Whilst Frimley Health met the target in December, the Royal Surrey has continued to miss the target and Ashford St Peter's also fell below in December. The CCG waiting list numbers across all Trusts (including Frimley Health) have increased in December to 4,519. NHS England is expecting CCG waiting lists to be at the March 18 level or better by the end of March 2019, which for Surrey Heath was 4,176. This would result in an RTT level well above the 92% threshold. GP referrals in total (to all Trusts) are flat year on year and 4% down at Frimley Health. Other referrals (from community services and internal consultant to consultant referrals) are 1% up overall, but down 1% at Frimley Health. This means that referrals (GP and other) to Trusts other than Frimley Health are increasing, which is reflected in the growth in the overall CCG waiting list numbers.

The CCG had a 52 week breach in November at Guys and St Thomas's and the patient's treatment was completed in early December. The Trust is not required to notify the CCG before a 52 week breach arises. There is an expectation in the 2019-20 Planning guidance that from April 2019 Trusts and CCGs will contact patients who have been waiting for treatment for 6 months to determine if they wish to be treated elsewhere. Trusts and CCGs will be fined £2,500 each for any 52 week breach.

Diagnostic performance for the CCG was above the 99% threshold in December overall, with both Frimley Health and the Royal Surrey meeting the target in November.

A&E performance for the CCG dropped again in November but improved slightly in December whilst remaining well below the 95% threshold. Frimley Health and the Royal Surrey performance deteriorated in November to 85.92% and 85.04% respectively. Although provisional figures for December show an improvement at both Trusts, they remain well below target. It should be noted that nationally A&E performance is not meeting the target, with the national average being 85.07%.

Cancer performance is remains strong across the nine indicators and breach numbers are small. This reflects excellent performance at Frimley Health and some improvement in the performance at Royal Surrey in November.

SECAMB performance against AQI standards in December remains consistently below the required thresholds particularly for Category 3 and 4. SECAMB are expected to exit 2018-19 achieving the standards for Category 1 and 2 and making improvement in Category 3 and 4. Individual CCG performance for December is not yet available, but in November the CCG achieved the Category 1 standard and was in the 90<sup>th</sup> percentile for Category 2. Category 3 and 4 standards were not met. Further analysis of performance will be given in Part 2.

IAPT performance for November and December showed improvement, with the target for those entering treatment exceeding the target 1.4% per month, but this will not prevent the CCG exiting the year below the 19% annual target rate (projected to be around 14%). Recovery rates were above target for both months. A more in depth review of IAPT services and Mental Health assessment targets is set out separately.

Performance at Frimley Health remains strong in November with the exception of ongoing A&E pressure and mixed sex accommodation issues, where temporary closure of bathrooms to allow for continuation of building work caused a spike in breaches in November. However performance at Royal Surrey County continues to be of concern with a number of areas missing national targets. There is, however, an improving trend on most of the indicators but the performance will continue to be addressed through the contract route via both contracting and quality meetings with the lead commissioner and the provider.

## RECOMMENDATIONS

The Governing Body is asked to NOTE the content of the report.

<b>IMPLICATIONS</b>	
<b>Quality &amp; Safety/ Patient Engagement/ Impact on patient services:</b>	
Performance below NHS Constitution may impact the quality of services experienced by Surrey Heath residents.	
<b>Equality / Human Rights / Privacy impact analysis</b>	
Surrey Heath CCG aims to design and implement services, policies and measures that meet the diverse needs of our service, population and workforce, ensuring that none are placed at a disadvantage over others. It takes into account the Human Rights Act 1998 and promotes equal opportunities for all. This document has been assessed to ensure that no employee receives less favourable treatment on grounds of their gender, sexual orientation, marital status, race, religion, age, ethnic origin, nationality, or disability.	
<b>Financial and resource implications</b>	
4 of NHS Constitution standards impact the level of Quality Premium funding that the CCG can achieve for 2018/19. Poor performance against trajectories will impact PSF received by Frimley Health that may then impact overall ICS control total.	
<b>Risk</b>	
None	
<b>Legal</b>	
None	

<b>Governance and reporting</b>		
<b>Committee name</b>	<b>Date discussed</b>	<b>Outcome</b>
Integrated Performance Group	23/01/19	Continue to review and escalate concerns re: RSCH performance through lead commissioner.